

COMPANY POLICY FOR QUALITY

This document is owned by the company FC FABBRI PARK SRL. The document contains business knowledge such that the General Management forbids any unauthorized reproduction in writing, in whole or in part, including any annex referred to. FC FABBRI PARK SRL. General Management can proceed by legal means in case of violations to copy-right.

20150805-RAQ-quality company policy.doc

FC FABBRI PARK works for the creation of complex products, synthesis of high technology, combining imagination, technology, art and work with the final mission of creating and offering successful products for fun, with high safety standards.

The company philosophy is characterized by the continuous search for improvement of its business and customer satisfaction, in compliance with the requirements defined by the client himself and by the mandatory regulations laid down by the relevant legislation in the world.

The search for continuous improvement, products and safety is pursued through the adoption, maintenance and improvement of a Quality Management System compliant with the UNI EN ISO 9001 standard.

The inspiring principles that govern the activity dictate the guidelines for the following areas:

POLICY TOWARDS THE CUSTOMER:

- Attention to customer needs and requests.
- Continuous innovation in technological capacity and in the development of new products. Punctuality in deliveries.
- Minimization of defects and continuous improvement of product quality.
- Maximum availability to solve specific problems during the acquisition phase. Reduced times for technical assistance interventions.
- Professional technical assistance in the selection of products and their installation.

POLICY TOWARDS THE COMPANY:

- Commitment to compliance with mandatory laws / regulations
- Safety at the workplace
- Continuous improvement of the working environment
- Active involvement of all staff
- Mutual collaboration, fairness, transparency, availability and flexibility are essential requirements of people.
- Reduction of costs related to NON-QUALITY
- To privilege the quality of the machines compared to the quantity produced

POLICY TOWARDS THE SUPPLIERS:

- Selection and continuous evaluation verification of the suppliers of the company, to ensure the quality and reliability of the supplies.
- Responsibility of the supplier on quality aspects and its involvement in achieving the same
- Punctuality of supplies.
- Specialization of suppliers.

These principles represent a general framework for the definition of the system and of the quality indicators, the growth and the lasting success of the Organization.

The Management is directly responsible for the application of the Quality Management System and annually promotes the review in order to ensure effectiveness and validity for the achievement of customer satisfaction, all the people who work within the organization and a better work environment. The General Management is committed to spreading the quality policy at all company levels. This document is valid until the issuance of a new company policy.

Place and date
Calto: 08-01-2017

The Director
SERGIO CHIEREGATTI